Recruitment

Job Description

We are seeking highly motivated and customer-focused individuals to join our team as Call Center Representatives, team leaders & multiple other positions. The successful candidates will be responsible for handling customer inquiries, resolving complaints, and providing exceptional service to our clients.

Responsibilities:

- Answer incoming calls and respond to customer inquiries in a timely and professional manner.
- Resolve customer complaints and escalate issues as needed.
- Provide accurate information about our products and services.
- Follow up with customers to ensure their satisfaction and to build long-term relationships.
- Maintain a high level of knowledge about our products, services, and policies.
- Meet or exceed customer service goals and targets.
- Collaborate with team members to improve processes and procedures.

Qualifications:

- Excellent verbal and written communication skills.
- Strong customer service skills and the ability to work well in a team environment.
- Ability to multitask and prioritize tasks in a fast-paced environment.
- Proficiency in Microsoft Office and customer relationship management (CRM) software.

Who can Apply: Anyone looking for flexible work hours or work from home!

Job Description:

Work from Office (WFO):

Details:

- Above 18 Years, Graduate/Under Graduate both can apply
- Having professional and excellent communication skills
- **Location:** Noida Sec-62.
- **Shift:** Day Shifts

> **Languages:** Tamil, Telugu, Kannada, Malayalam, Bengali, Marathi, Punjabi, Guajarati, English, Hindi

Work from Home (WFH):

Details:

> Above 18 Years, Graduate/Under Graduate both can apply
> Having professional and excellent communication skills
> **Shift:** Flexible work hours
> **Languages:** Tamil, Telugu, Kannada, Malayalam, Bengali, Marathi, Punjabi, Guajarati, English, Hindi

The below mentioned points also required for Work from Home (WFH) candidates

1. Laptop or desktop mandatory

2. 100mbps Wi-Fi speed

3. Shift 24*7 (flexible)

4. Windows 10 pro or above